

# DISCOVERY+ PRIVACY NOTICE

**UPDATED: 11 July 2022**

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This Privacy Notice ("Privacy Notice") describes the privacy practices of Dplay Entertainment Limited ("Discovery," "we" or "us") with regard to discovery+ which is available through our websites or our mobile and connected television applications in the United Kingdom ("UK") and the European Union (the "Services"). The Services include our websites, our apps, and anything made available on our websites and our apps, including all features, functionalities and user interfaces, as well as any content and materials you can view or access, such as images, photos, sounds, music, text, articles, games, graphics, software, videos, programmes, live streams and channels. The content on the Services will change regularly – that means new articles, programmes, channels, sporting events and other content may become available whilst other existing content will stop being available. We may also update and modify elements of the Services themselves from time to time – for example the design, layout, features and functionalities.

We are the data controller of the personal data that we collect from you and process for our own purposes. We are a subsidiary of Warner Bros. Discovery, Inc. ("Warner Bros. Discovery"). You can find out more information about Warner Bros. Discovery, including its subsidiaries and affiliates, [here](#). Where we refer to affiliates in the following, this also includes joint venture partners.

If you are based in the EU, our EU representative depending on your jurisdiction is as follows:

- If you are based in the Netherlands, Germany or Austria: Discovery Communications Benelux BV whose registered office is at Kraanspoor 20, 1033 SE, Amsterdam, Netherlands.
- If you are based in Italy or Spain: Discovery Italia S.r.l. whose registered office is at via Uberto Visconti di Modrone 11 Milano, 20122, Italy.
- If you are based in Ireland, Sweden, Finland, Norway or Denmark: Discovery Networks Sweden AB whose registered office is at Radmansgatan 42, 113 57, Stockholm, Sweden.

If you have any questions or need any help in relation to this Privacy Notice, please contact our Data Protection Officer at [DPO@discovery.com](mailto:DPO@discovery.com) or the relevant aforementioned address.

This Privacy Notice explains how we collect, use, and share personal data about users who interact with the Services. This Privacy Notice does not apply to our collection of information from other services, or sources (unless specifically stated), or to third parties that provide information to Discovery.

Where we refer to the General Data Protection Regulation ("GDPR"), unless explicitly stated otherwise, we refer to the UK GDPR and the EU GDPR (as applicable to the particular processing of your personal data).

**Your rights to object:** You have various rights in respect of our use of your personal data as set out in section 3 below. Two of the fundamental rights to be aware of are that you may:

- ask us to stop using your personal data for direct marketing purposes. If you exercise this right, we will stop using your personal data for this purpose (Art. 21 (2) GDPR); and

- ask us to consider any valid objections which you have to our use of your personal data where we process your personal data on the basis of our, or another person's, legitimate interest (Art. 21 (1) GDPR).

This Privacy Notice explains:

1. PERSONAL DATA WE COLLECT AND PROCESS
2. INTERNATIONAL TRANSFERS OF YOUR PERSONAL DATA
3. YOUR RIGHTS
4. HOW WE PROTECT CHILDREN’S DATA
5. FOR HOW LONG WE MAINTAIN PERSONAL DATA
6. THIRD-PARTY SITES, SERVICES AND FEATURES
7. HOW TO CONTACT US

### 1. PERSONAL DATA WE COLLECT AND PROCESS

When you interact with the Services, we collect information that directly identifies you (i.e., information that would allow someone to identify you or contact you, such as your full name, postal address, e-mail address or telephone number), as well as information about your use of the Services. Below we describe the different types of information we collect from you and the devices you use when you interact with the Services.

We may also obtain information about you from other third-party sources, such as our partners and advertisers, interactive applications offered through our Services (such as embedded video players), and commercially available sources such as data aggregators and public databases.

We may combine the information we receive from third parties with information we collect through the Services.

Purposes for which personal data are processed	Personal data that are processed	Legal basis of the processing (and legitimate interests pursued, if applicable)	Categories of third party recipients of the personal data	Source from which the personal data originate
Provision of our Services and operation of our platform (including service provision related communications).	Device information and identifiers (such as IP address, browser type and language, operating system, platform type, device type, software and hardware attributes, and app identifiers).	Necessary to fulfil our contract with you (Art. 6 (1) (b) GDPR) (your subscription and our Terms of Use).	Our service providers who enable the Service (in particular the hosting provider for our website and app).  Other services and partners at your request.	You.  Our service providers who enable the Service (in particular the hosting provider for our website and app).  Other services and partners at your request.

Purposes for which personal data are processed	Personal data that are processed	Legal basis of the processing (and legitimate interests pursued, if applicable)	Categories of third party recipients of the personal data	Source from which the personal data originate
<p>Managing your registration and subscription (including respective communication such as password reminders, update notifications for our Services or legal terms etc.).</p>	<p>Your contact information (such as e-mail address, name, phone number, year of birth, gender) and billing information.</p> <p>Log-in information (including a global user ID), device ID, IP address, user agent, profile ID, subscription user ID.</p>	<p>Necessary to fulfil our contract with you (Art. 6 (1) (b) GDPR) (your subscription and our Terms of Use).</p>	<p>Our service providers who enable the Service (in particular the hosting provider for our website and app).</p> <p>Other services and partners at your request.</p>	<p>You.</p> <p>Our service providers who enable the Service (in particular the hosting provider for our website and app).</p> <p>Other services and partners at your request.</p>
<p>To authenticate users accessing our Services via the subscription of our partners.</p> <p>For additional information please refer to the section "Additional information about our Partners" below.</p>	<p>Identifiers such as customer account identification number, subscription plan and country of origin, IP address, SIM card geography.</p>	<p>Necessary to fulfil our contract with you (Art. 6 (1) (b) GDPR) (your subscription and our Terms of Use).</p>	<p>Our service providers who enable the Service (in particular the hosting provider for our website and app).</p> <p>Our partners if you are accessing our Services via our partners.</p> <p>For further information relating to these third-party partners, contact our DPO at <a href="mailto:DPO@discovery.com">DPO@discovery.com</a>.</p>	<p>Our service providers who enable the Service (in particular the hosting provider for our website and app).</p> <p>Our partners if you are accessing our Services via our partners.</p>
<p>Payment processing to subscribe to or gift premium content on the Services and providing you with information about your transactions and purchases with us.</p>	<p>Contact information (such as purchaser name and e-mail address and giftee e-mail address).</p> <p>Payment information (such as payment card information (e.g. credit or debit card number,</p>	<p>Necessary to fulfil our contract with you (Art. 6 (1) (b) GDPR) (your subscription) and for gifts in addition our legitimate interest (Art. 6 (1) (f) GDPR) (to send the gift to the gift recipient).</p>	<p>Payment platforms and payment processors who collect this information on our behalf and who may also have an independent relationship with you.</p> <p>Our service providers who enable the Service (in particular</p>	<p>You.</p> <p>Payment platforms and payment processors who collect this information on our behalf and who may also have an independent relationship with you.</p> <p>Third party partners or co-branded partners.</p>

Purposes for which personal data are processed	Personal data that are processed	Legal basis of the processing (and legitimate interests pursued, if applicable)	Categories of third party recipients of the personal data	Source from which the personal data originate
	<p>verification number, expiration date, card issuer, issuing country, purchase and billing history including date and time of purchase, receipts, payment method, payment method-user ID, payment method-vendor user ID, billing address)).</p> <p>Other identifiers (such as IP address, SIM card geography).</p>		<p>our hosting provider).</p> <p>Third party partners or co-branded partners.</p> <p>For further information relating to these third-party partners, contact our DPO at DPO@discovery.com.</p>	
<p>Security and legal compliance of our Services and IT systems (including fraud detection and prevention, error/bug detection and reporting, auditing user interactions, and blocking unauthorized users).</p>	<p>Your IP address.</p> <p>Cookies and tracking technologies consent choices.</p> <p>Device information and identifiers (such as IP address, browser type and language, operating system, platform type, device type, software and hardware attributes, device ID, and app identifiers).</p>	<p>Our legitimate interests (Art. 6 (1) (f) GDPR) (to manage consents for cookies and similar technologies and to keep our systems secure (e.g. against fraud, spam, malware and other security risks) and efficient and to block unauthorized users).</p>	<p>Our service providers who enable the Service (in particular who provide security and compliance tools (such as our tool to manage consents for cookies and similar tracking technologies and our bug monitoring tool)).</p>	<p>You.</p> <p>Other users who provide information about you.</p> <p>Our service providers who enable the Service (in particular in particular who provide security and compliance tools).</p>
<p>Analyse your usage to understand our users and improve our service (including our content, features, programs, technology and products) and to</p>	<p>Your contact information (such as name, e-mail address, year of birth, gender), consumer profiles.</p>	<p>Your consent (Art. 6 (1) (a) GDPR) where such consent is required and obtained otherwise our legitimate interests (Art. 6 (1) (f) GDPR) (to improve</p>	<p>Our service providers (in particular for analytics tools and our hosting providers).</p> <p>Our partners (e.g. if you are accessing our Services via our partners).</p>	<p>You.</p> <p>Our service providers (in particular for analytics tools and our hosting provider).</p> <p>Our partners (e.g. if you are accessing our Services via our partners).</p>

Purposes for which personal data are processed	Personal data that are processed	Legal basis of the processing (and legitimate interests pursued, if applicable)	Categories of third party recipients of the personal data	Source from which the personal data originate
<p>identify products in which our users are interested and determine their effectiveness.</p>	<p>Your browsing and viewing habits (how you browse and search and the content you view).</p> <p>Your device information and identifiers (such as IP address or global user ID, EC-ID, advertising ID, device ID, user agent, location, profile ID)</p>	<p>and market our Services).</p>		
<p>Conduct research surveys (in particular to ask you how you like our Service and app)</p>	<p>Information you submit when you participate in a survey.</p> <p>Your identifiers (such as global user ID, profile ID).</p>	<p>Your consent (Art. 6 (1) (a) GDPR) where such consent is required and obtained otherwise our legitimate interests (Art. 6 (1) (f) GDPR) (to improve our Services).</p>	<p>Our service providers and partners (in particular for conducting the survey).</p> <p>Researchers and analysts.</p>	<p>You.</p> <p>Our service providers and partners (in particular for conducting the survey).</p>
<p>To send you newsletters and personalised and relevant marketing communications via e-mail, push notification, in-app message or similar.</p>	<p>Your contact information (such as name, e-mail address, year of birth, gender).</p> <p>Device information and identifiers (such as IP address and Device ID, Advertising ID), consumer profiles, location data, analytics and behavioural data (such as app usage/ browsing behaviour/ search history/ content viewed/ content favourites).</p> <p>Screen name/ social media</p>	<p>Your consent (Art. 6 (1) (a) GDPR) where such consent is required and obtained otherwise our legitimate interests (Art. 6 (1) (f) GDPR) (to communicate with you and market our Services).</p>	<p>Our marketing platforms and service providers (in particular for sending marketing e-mails, push notifications and in-app messages).</p>	<p>You.</p> <p>Our marketing platforms and service providers (in particular for advertising)</p>

Purposes for which personal data are processed	Personal data that are processed	Legal basis of the processing (and legitimate interests pursued, if applicable)	Categories of third party recipients of the personal data	Source from which the personal data originate
	<p>handle, global user ID.</p> <p>Your preferences for receiving marketing communications from us (including your marketing consent status).</p>			
<p>To provide a personalised service and ad experience for customers/ users (based e.g. on the user's country or region or user device (such as laptop, phone, TV app)) through us or third parties.</p>	<p>Contact information (such as e-mail address (which may be in a hashed form)).</p> <p>Your cookies and tracking technologies consent choices.</p> <p>Device information and unique identifiers (such as Device ID, Video ID, IP address, Cookie ID, browser type, device type, operating system, mobile network carrier name, app version number), interaction with apps and websites (e.g. date, time and referrer URL of a request), web logs, telemetry data, consumer profiles, inference data.</p>	<p>Your consent (Art. 6 (1) (a) GDPR) where such consent is required and obtained otherwise our legitimate interests (Art. 6 (1) (f) GDPR) (to market our Services).</p>	<p>Advertising platforms, partners and service providers (in particular for personalised services and advertising).</p> <p>For further information relating to these third-party partners, including any that may be joint controllers of your data, contact our DPO at <a href="mailto:DPO@discovery.com">DPO@discovery.com</a>.</p>	<p>You (e.g. when you enter your email address on our website (either to log in, or to sign up to a service, newsletter, or similar)).</p> <p>Data marketers.</p> <p>Our advertising platforms, partners and service providers (in particular for personalised services and advertising).</p>
<p>To provide support to you and communicate with you and our customer service representatives (for example, when you send us</p>	<p>Contact information you provide (such as first name, last name, and e-mail address, telephone number),</p>	<p>Our legitimate interests (Art. 6 (1) (f) GDPR) (to provide you with our Services, answer your questions and improve our</p>	<p>Our service providers (in particular for our customer support platform and for the management and execution of customer communications,</p>	<p>You.</p> <p>Our service providers (in particular for our execution of customer communications, such as e-mail and chatbot providers and social</p>

Purposes for which personal data are processed	Personal data that are processed	Legal basis of the processing (and legitimate interests pursued, if applicable)	Categories of third party recipients of the personal data	Source from which the personal data originate
<p>a message or call us) to respond to your inquiries and requests.</p>	<p>account username, global user ID, profile ID, social media screen name/handle.</p> <p>Any correspondence/ user generated content you send to us by e-mail or other means (e.g., online forms or by mail).</p> <p>Location data (such as city and postal code).</p> <p>IP address.</p> <p>Financial information (such as credit card or bank account data).</p>	<p>relationship with you).</p>	<p>such as e-mail and chatbot providers and social media networks through which you contact us).</p>	<p>media networks through which you contact us).</p>
<p>Improve our customer service with summaries or voice recordings of your interactions with customer service.</p>	<p>Summaries or voice recordings of your interactions with customer service.</p>	<p>Your consent (Art. 6 (1) (a) GDPR) where such consent is required and obtained otherwise our legitimate interests (Art. 6 (1) (f) GDPR) (to train, improve and monitor our customer services for quality purposes and where relevant to establish, exercise or defend against legal claims).</p> <p>Where applicable, we may also keep records for compliance with our legal obligations (Art. 6 (1) (c) GDPR).</p>	<p>Our service providers (in particular for customer services).</p>	<p>You.</p> <p>Our service providers (in particular for customer services).</p>
<p>Displaying our marketing and relevant content for you and others on social media (e.g. via Facebook</p>	<p>Your contact details (in particular e-mail address) and any information you provide to the</p>	<p>Your consent (Art. 6 (1) (a) GDPR) where such consent is required and obtained otherwise our legitimate</p>	<p>Social media networks, in accordance with your privacy preferences</p>	<p>Social media networks, in accordance with your privacy preferences on such social media networks.</p>

Purposes for which personal data are processed	Personal data that are processed	Legal basis of the processing (and legitimate interests pursued, if applicable)	Categories of third party recipients of the personal data	Source from which the personal data originate
<p>Custom Audiences). We can include you in a custom audience to serve relevant marketing content or create an audience of other social media users based on the information in your social media profile.</p>	<p>social network depending on your privacy settings such as your name, handle, friend list, photo, gender, location, and current city.</p> <p>You can manage the data which is shared by such social media networks with us by amending your preferences, using the privacy settings which these social media platforms provide on their platforms.</p>	<p>interests (Art. 6 (1) (f) GDPR) (to market our Services).</p>	<p>on such social media networks.</p>	
<p>For our sweepstakes that you enter to determine if you have won and to notify you if you have won a prize.</p>	<p>Your contact information (such as name, email address, postal address, and phone number) and other information that you provide to us to participate.</p>	<p>Necessary to fulfil our contract with you (Art. 6 (1) (b) GDPR) (our sweepstakes terms).</p>	<p>Social media networks on which we run competitions (in particular Facebook and Instagram).</p> <p>Our sweepstakes partners and participating sponsors.</p> <p>Our service providers for the sweepstakes (in particular postal service providers).</p>	<p>You.</p> <p>Social media networks on which we run the competition (see left column).</p> <p>Our sweepstakes partners.</p> <p>Our service providers for the sweepstakes.</p>

***Additional information about cookies and similar tracking technologies:***

We and our partners collect personal data via cookies and similar technologies, you can find further information in this regard (which supplements) the above information in our Cookies & Ad Choices Preference Centre (which you can navigate to via the “Cookies & Ad Choices” link available in the footer of our website or the settings menu of our app) and Cookies & Tracking Technologies Notice, in which you can see how and for which purpose our advertising partners collect and process your personal data via cookies and similar technologies. Generally, cookies and similar technologies will only be used (i) with your consent or (ii) without your consent only where those cookies and similar technologies are strictly necessary to provide our Services to you. You can object to the use of these cookies and revoke



your relevant consents in our Cookies & Ad Choices Preference Centre, and, in some cases, by using your browser settings or the settings on your mobile device.

***Additional information about our partners:***

We have arrangements in place with certain TV, internet service providers, and streaming media device providers, which mean that those partners can make our Services available to their customers.

If you access the Services via one of our partners, we will receive certain personal data from the partner which, in most cases, will be limited to a hashed user identification number, product code and country of origin information ("**API Data**"). We collect API Data from partners to allow / authenticate your access to the Services. Together with the partner, we are joint data controllers of API Data, which means that we are both responsible for ensuring that API Data is handled in accordance with applicable data protection laws – you may exercise your rights in relation to API Data against either one of us.

In some, more limited cases, we will also receive your registration information from partners (for example, your name and e-mail address) rather than you registering with us directly. We will use that information for the purposes explained to you when you register with those partners (usually, account management and marketing).

Where we have these arrangements in place with partners, the types of information we collect about you, and how we use it, will usually be more limited than when you register with us directly and, therefore, some sections of this Privacy Notice may not be relevant. Those partners will separately use your personal data in accordance with their own privacy notices. We are not responsible for the privacy practices of our partners, and we urge you to read their privacy notices carefully.

***Additional information about marketing:***

*Marketing messages from us:*

We would like to send you marketing communications, which includes our newsletters, promotional e-mails, and information about products, services and promotions offered by us, our partners, and other organisations with which we work. You will receive marketing communications from us if you created an account and we obtained your prior opt-in consent to send you marketing.

*Unsubscribe from marketing messages:*

To unsubscribe from marketing messages you may use one of the following methods:

- Where you have an account with us directly, you can change your choices at any time by logging into the 'Account' area of the platform and adjusting your marketing preferences in the 'Communications' section of the 'Manage Your Account' page by clicking on 'Manage Communications'.
- You can also opt out of marketing by clicking on the unsubscribe link in our marketing e-mails, or by contacting us to opt out of marketing by either e-mailing our Data Protection Officer at [DPO@discovery.com](mailto:DPO@discovery.com) or customer service in the UK at [support@discoveryplus.co.uk](mailto:support@discoveryplus.co.uk).

To modify your push notification settings, navigate to your notification settings on your mobile device.

***The Warner Bros. Discovery family of companies:***

In addition to the third parties listed in the table above, we may share your personal data with certain companies of the family of Warner Bros. Discovery companies, including our subsidiary and affiliated companies and joint venture partners, but only to the extent permissible according to data protection laws and to the extent necessary, in particular for the purposes listed in the table above such as to provide and improve our products and services, as well as to provide you with information about products or services that may interest you.

***Legal requirements and protection of Services and users:***

We will disclose the information we collect where we have a good faith belief that such disclosure is: (a) required by law (or to respond to subpoenas, warrants, government requests, or similar process served on us) or to establish or exercise our legal rights; and/or (b) necessary to protect or defend our legal rights or property, our Services, you, or other third parties, or ensure the safety and security of our Services, systems, and of our customers or the general public.

***Aggregate information:***

We may aggregate and/or de-identify information such that it is no longer linked to you or your device. This Privacy Notice does not limit our ability to disclose aggregated or de-identified information that is not linked to you. We may use and disclose such information to our partners, advertisers, and any other third parties in our discretion.

***No automated decision making:***

We do not process your personal data to make you subject to decisions based solely on automated processing, including profiling, which produces legal effects concerning you or similarly significantly affects you.

## **2. INTERNATIONAL TRANSFERS OF YOUR PERSONAL DATA**

We may transfer personal data that we collect from you to third parties located in countries that are outside of the UK and the European Economic Area ("EEA") (including to the United States) or to members of our group of companies in connection with the above purposes. Please be aware that countries which are outside the UK and the EEA may not offer the same level of data protection as the UK and the EEA, although our collection, storage and use of your personal data will continue to be governed by this Privacy Notice.

When transferring personal data outside the UK and the EEA, we will:

- include the standard contractual data protection clauses approved by the UK Government or the European Commission (as applicable) for transferring personal data outside the UK and the EEA into our contracts with those third parties (these are the clauses approved under Article 46 (2) GDPR) – you may request a copy of such standard contractual data protection clauses from our Data Protection Officer at [DPO@discovery.com](mailto:DPO@discovery.com); or
- ensure that the country in which your personal data will be handled has been deemed "adequate" by the UK Government or the European Commission (as applicable) under Article 45 of the GDPR and the UK version of it.

You can find out further information about the rules on data transfers outside the UK and the EEA, including the mechanisms that we rely upon, on the European Commission website [here](#) and on the Information Commissioner's Office website [here](#).

### 3. YOUR RIGHTS

You have certain rights regarding your personal data. These rights are described in more detail below. If you would like further information in relation to these rights or would like to exercise any of them, please contact our Data Protection Officer at [DPO@discovery.com](mailto:DPO@discovery.com) at any time or follow the below suggestions.

If you have given us your consent, you can withdraw it at any time (Art. 7 (3) GDPR). The withdrawal of your consent does not affect the lawfulness of the processing carried out on the basis of the consent prior to the withdrawal. You can withdraw consent regarding the use of cookies and similar technologies and regarding the processing of personal data collected by these means in particular via our Cookies & Ad Choices Preference Centre (which you can navigate to via the "Cookies & Ad Choices" link available in the footer of our website or the settings menu of our app).

In particular, you also have the right to **object to the processing of your personal data by us:**

- **in certain circumstances, if we process your data on the basis of Article 6 (1) (e) or (f) GDPR (including profiling) (Art. 21 (1) GDPR), or**
- **if we process your data for direct marketing purposes (Art. 21 (2) GDPR).**

Generally, you also have the right to request us to:

- access and obtain a copy of your personal data that we store (Art. 15 GDPR),
- provide some of your personal data to you or another data controller in a commonly used, machine-readable format (Art. 20 GDPR),
- update or correct your personal data if it is inaccurate (Art. 16 GDPR),
- delete your personal data (including your account) from our systems under certain circumstances (Art. 17 GDPR),
- restrict the processing of your personal data under certain circumstances (Art. 18 GDPR).

Additionally, if you are based in France, you also have the right to:

- set guidelines regarding the use of your personal data after your death (Art. 85 French Data Protection Act),
- register on the Bloctel list of objection to cold calling, this is a free service (Art. 223-1 French Consumer Code).

If you wish to access or delete your personal data, you can submit your request by filling out the following intake form:

#### [Access and Deletion Requests](#)

Alternatively you can contact us (see **How to Contact Us** below) to submit your request.

Please note that if you are an active subscriber, your subscription must end before we can proceed with deleting your account. If you access the Services via one of our partners, your subscription to our Services through your account with that partner must be cancelled.

When we delete your personal data, this deletion may only relate to the Services and not any other services provided by us. You should make separate requests for each account that you may have set up to access the Services or any other services provided by us.

Please refer to our [Terms of Use](#) for information on your cancellation rights.

We will consider all the above requests and provide our response within a reasonable period (and in any event within any time period required by applicable law). Please note however that under certain circumstances the above rights may be restricted. If an exception applies, we will tell you this when responding to your request. We may request you provide us with information necessary to confirm your identity before responding to any request you make.

You also have the right to lodge a complaint with your local data protection authority in the UK or the EEA if you believe we have not complied with applicable data protection laws. The relevant local authority differs depending on your country of residence. For the EEA you may refer to the [website of the European Data Protection Board](#) and for the UK to the [website of the Information Commissioner's Office](#) to find out more about how to contact your local data protection authority. You may under certain circumstances also seek a remedy through local courts, if you believe your rights have been breached.

#### **4. HOW WE PROTECT CHILDREN'S DATA AND FAMILY PROFILES**

Most of the Services are generally directed to adults and not intended for use by children under the age of sixteen (16). Generally, we do not and will not knowingly collect information from any unsupervised child under the age of 16, except if an adult from the adult's account creates a Family Profile and in the content rating settings activates "Kids Profile" for a child in the adult's household, in such case the following applies:

Adult account holders must comply with all applicable laws regarding the child's rights in creating Family Profiles and in allowing children to use Family Profiles.

We have different practices for the personal data we collect through Family Profiles than we do for the other parts of our Services, which are intended for adults. We collect the following information through Family Profiles:

- Profile information including the name entered by the account holder to create the Family Profile;
- Parental control preferences such as the types of content that can be viewed on each Family Profile and the PIN to switch between profiles on the account;
- Limited technical and usage information including device information and identifiers (such as device and browser type used; IP address);
- Viewing habits (such as content viewed, searched, or added to a watchlist) and general information about how the Family Profile is used.

We use personal data collected through Family Profiles only for the purposes of providing the Services; communicating with the account holder; legal compliance purposes; and to support our internal operations, which includes improving our Services, performing analytics regarding usage of our Services, protecting against fraud, creating aggregate statistics about our users, displaying personalized content based on the content a user is viewing at a particular time.

We will only share the personal data we collect through Family Profiles with the account holder, our family of Warner Bros. Discovery companies and our service providers, or as otherwise required by law. If you have any questions about our practices with respect to children's privacy or to request that we delete personal data provided by your child, please contact us at [DPO@discovery.com](mailto:DPO@discovery.com).

## **5. FOR HOW LONG WE MAINTAIN PERSONAL DATA**

We maintain the information we collect for as long as necessary to provide the Services, for so as long as reasonably required to satisfy the purpose for which you submitted the information or for our business purposes, or as required by law.

After such period we will take steps to delete your personal data (including any account that you set up to use the Services).

For personal data collected via cookies and similar technologies, you may also find further information about how long your personal data is maintained in our Cookies & Ad Choices Preference Centre (which you can navigate to via the "Cookies & Ad Choices" link available in the footer of our website or the settings menu of our app).

In some circumstances, we may anonymise your personal data (so that it can no longer be associated with you) for research or statistical purposes in which case we may use this anonymised information indefinitely without further notice to you.

## **6. THIRD-PARTY SITES, SERVICES AND FEATURES**

Our Services may contain links to third-party websites (e.g., online stores that offer products for purchase), third-party plug-ins (e.g., social-sharing buttons), and third-party features (e.g., banner advertisements). These third-party services may collect information from or about you when you interact with them, and in some cases, they may track your activity, including through the use of cookies or other tracking technologies, without you needing to interact with them. We are not responsible for the content or practices of such third parties, and their collection, use, and disclosure of your information will be subject to their privacy notices, and not this Privacy Notice. We urge you to read the privacy and security notices of these third parties.

## **7. HOW TO CONTACT US**

We have a Data Protection Officer that can assist with all queries regarding our processing of personal data or regarding our third-party partners. Our Data Protection Officer can be contacted by e-mailing [DPO@discovery.com](mailto:DPO@discovery.com).